Portfolio.

Mabel Toju Cline-Cole

TRAINING AND BLENDED LEARNING
CONSULTANT

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BIO



Hello,

I am Mabel, a freelance training and blended content consultant.

I have 15 years of experience helping clients improve their performance and facilitate foundational workplace learning.

I work with organisations and providers to design and create flexible, engaging learning, whether designing or updating content, writing practical materials like e-learning, guides and scripts, or advising on learning strategy.

My learning design approach prioritises relevant content, practical application, visual impact, flexibility, and blended multimedia learning strategies.

I have worked with small and large businesses, including St Mungo's, UNICEF UK, Crown Agents, Terrence Higgins Trust, and Connectr.

I have designed learning solutions and programmes for The EBRD, Aon, Baker McKenzie, Cognizant, and National Grid.

Background

Freelance Training and Blended Learning Consultant, 2024-present

UCL Institue of Education

Masters Education and International

Development: Health Promotion

Obafemi Awolowo University
BSc Microbiology

Expertise

- Flexible training and blended learning
- Onboarding programmes
- Compliance training
- Career development and work experience programmes
- E-learning development
- Trainer resource support
- Training materials development and training packs
- Educational content writing
- Learning and development consultancy

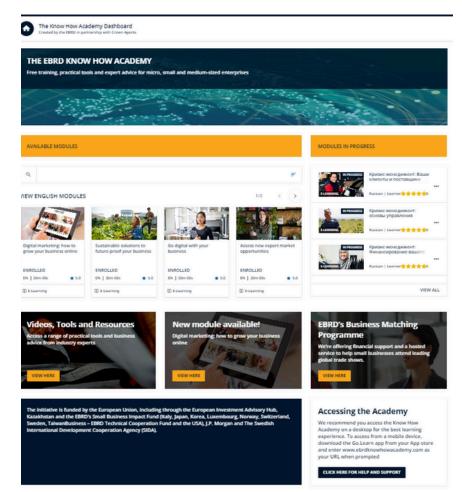


Click here and find out more.

Digital Learning Programme



Overview nent of a digital learning programme using a cust learning management system. by Mabel Cline-Cole on behalf of Crown Agents



I designed and implemented a digital learning programme on a customised LMS (Docebo) for a major donor bank in seven languages for small business owners

As the internal instructional designer, I worked with external instructional designers to design ten e-learning modules and other educational resources for the platform.

WORK EXPERIENCE

Blended Work Experience Programme

Sector: Financial and Professional Services

As the Learning Content Manager at Connectr, I designed and developed the Aon Work Experience Programme. The global insurance company launched a Work Experience (WEX) programme to support talent from lower socio-economic backgrounds.

This programme, which will run from 2023 to 2025, employs a blended learning approach. The pilot programme consisted of five-day virtual online modules and in-person sessions, benefiting 150 students in Years 12-13. The subsequent programme redesign has adopted three-day in-person sessions and online modules.

The programme includes speed networking, webinars, guest speakers, online modules, group tasks and online mentoring to enhance employability skills.

The pilot programme was a resounding success, attracting over 80 students and supported by 100 employees. An impressive 90% of participants are now considering a career in financial services, and 93% envision themselves in a company like Aon.

Connectr and Aon are committed to the continuous improvement of the work experience programme. This dedication has led to the enhancement and optimisation of their learning content, ensuring the programme's quality and effectiveness.

The current delivery mode and format in 2024 is a three-day in-person learning experience complemented by online modules on the Connect platform.

AON

Aon Work Insight Programme Participant Workbook



Click here and find out more.

Samples of PowerPoint slides.

AON

Aon Work Insight Programme

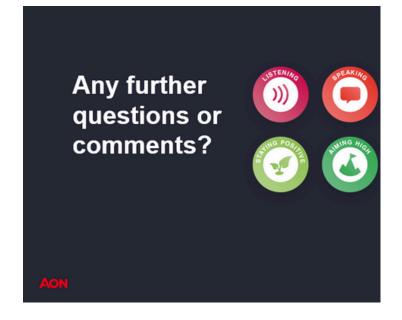
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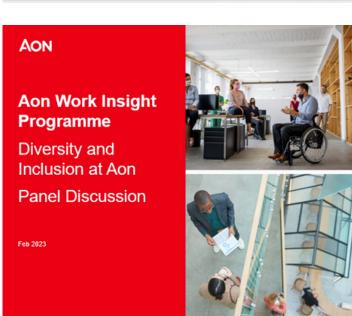














Induction Programme

Sector: Housing

During my tenure as the Learning and Development Advisor from 2012-2018, St Mungo's faced challenges with regular induction courses due to the varied schedules and needs of new starters, leading to a significant drop in attendance.

To address this, I conducted a Learning Needs Analysis, which informed the development of a blended learning induction programme.

Following the learning needs analysis, I designed and implemented a new programme strategy. I worked with an e-learning provider (Little Man Project) who created the e-learning modules for the programme.

This programme combined local orientation, e-learning modules, and inperson workshops, offering an engaging and flexible learning experience.

The new strategy resulted in 75% of new starters completing the modules within three months, with high user satisfaction and improved manager involvement.

The success of this programme is driving further development of blended learning initiatives, enhancing St Mungo's commitment to effective staff development.



This is a road map of the learning experience.

Digital e-learning samples

Here are some of the projects I worked on





Wellbeing course E-learning development



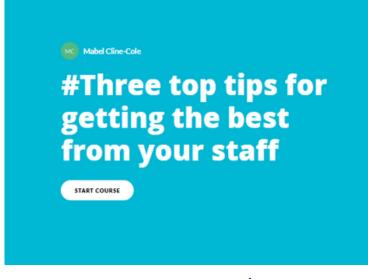
Ten Effective Time Management Tips -Digital job aid video



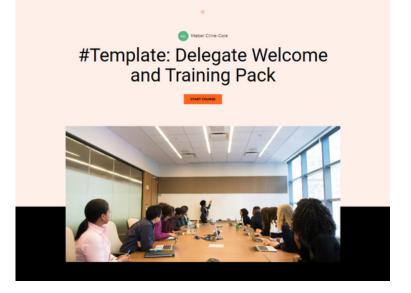
Career development module E-learning development



Effective meeting tips course E-learning development



Management tips
Micro e-learning development



Digital Delegate Welcome Pack
Digital interactive resource



I help businesses write and develop educational content that informs and educates.

Learning solutions areas include:

- Management development
- Compliance
- Work experience
- Onboarding and Induction
- Career development
- Training brochures

Click here to view course demo promotional material content writing.



I help businesses write and develop educational content that informs and educates.

Training Brochure

Click here to view course demo promotional material content writing.



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Client Testimonials

"Dedicated and encouraging enthusiasm"

"A truly inspiring learning designer"

Mabel was part of my team for three years, working as the Learning and Programme Manager.

Her expertise in design and implementation of digital learning programmes was completely invaluable in the successful delivery of a complex, three year programme for a major donor bank.

Mabel is dedicated, hard-working and always seeks a positive solution, thriving on tackling tricky problems in a highly innovative way; I would recommend her without hesitation for anyone seeking a gifted and solutions-driven digital learning expert that works brilliantly both as part of a team.

Penny Gruber, Head of Training and Development

"I've worked with Mabel several times over the last ten years. She is driven and has an ongoing desire to learn. She approaches every project with confidence and intelligence, always seeking the best solutions. Her work is insightful and leads to real, measurable improvements."

Gill Chester, Director and E-Learning Developer-Little Man Project

"Easy to understand content and interactive"

"I had the pleasure of working closely with Mabel on our Work Insights Programme. She played a crucial role in designing, adapting and refining the content, ensuring it was engaging and interactive for our target audience. Thanks to her efforts, we've received overwhelmingly positive feedback from students who found the material interesting and easy to understand. Our internal volunteers have also praised the content for being concise, clear, and easy to deliver. Mabel's contributions have significantly enhanced the overall effectiveness of our programme".

Amaka Achike, Aon Work Insights Programme
Manager

Reach out if you want to create impactful learning programmes and training materials.

www.blendedvocation.com

Due to confidentiality considerations, I cannot elaborate on certain client projects.

Please do not hesitate to contact me if you are interested in any of the projects listed here or would like support in the learning areas listed on (page 9).

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EMAIL

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If you have come this far...

thanks for your time!